

The Gold Coast Drug Council Inc.

The Gold Coast Drug Council Inc., also known locally as Mirikai (formerly the Drug Referral Centre), is a registered charitable institution. It was established in 1971 as the first alcohol and drug service on the Gold Coast and received a land grant from the Gold Coast City Council in 1981 to develop services in West Burleigh. Since that time we have developed into a centre for education, prevention, assessment, referral and detoxification.

In addition to the Mirikai ("place of peace"), Therapeutic Community Program, we offer a growing number of programs, such as the Personal Support Program (PSP), Drug Court, QIDDI, Youth Outreach service, Family Therapy service and OASIS supported accommodation program. In recent years we have developed a specialist clinical team to manage and treat clients with both addictions and mental health disorders (referred to as "dual diagnosis"). We continue to review and develop our services to meet new needs.

The Gold Coast Drug Council also provides a 24 hour telephone information and referral service for people wanting assistance to address drug-related problems. We handle thousands of telephone calls and enquiries each year.

The Gold Coast Drug Council has been quality accredited by the Institute of Healthy Communities Association since 2001.

Complex Needs Assessment Panel and Integrated Services.

(CNAPIS)

CNAPIS brings government and community representatives in partnership to provide a coordinated approach when assessing and planning the needs of clients with complex needs especially with regards to the complexities inherent of Co-morbidity (AOD and Mental Illness). The CNAPIS function is to address identified issues and barriers by planning, implementing and reviewing the strategies and interventions required to support young lives (17-29) at risk alongside their families/significant other. CNAPIS also functions to advocate for its clients within GCDC services, networks and sectors to ensure the effectiveness of collaborative partnerships.

CNAPIS Objectives:

- To improve the quality and availability of support to people with complex needs
- To provide a coordinated approach to meeting individual and complex needs
- To improve service delivery assisting government and non government agencies to work together in a more integrated and effective way to achieve positive outcomes
- To provide increased flexibility and support to existing services to address the needs of people with complex support needs
- To provide an integrated and holistic response to complex needs – (physical, mental, social) to improve overall health outcomes

How?

Panel members agree to work using a framework that is consistent and works

toward common and agreed goals. CNAPIS identifies and acknowledges the skills and strengths of all stakeholders and the importance of utilizing those strengths to assess and implement case plans. CNAPIS considers client participation as paramount and seeks to develop a case management plan that is set to guide the provision of care; these plans are developed collaboratively and are based on the needs of each individual and the commitment of the Panel members directly involved. CNAPIS members share the responsibility of committing to seeing outcomes for clients and their family/significant other.

Criteria:

- 17-29 years of age
- Informed consent as essential for progression of referral
- Clients need to reside in the Gold Coast Health District Area
- A presence of co-morbidity requiring intensive and assertive case management approach
- Referring agency to assume the primary case management role; CNAPIS workers to support this role where relevant
- Referral to have multiple external and social issues; impairment with social functioning in need of ongoing support and advocacy to maintain an improved quality of life
- Alcohol and other drug use as significant in the context of the presentation
- Significant impairment (physical/psychological/personality) in the context of co-morbidity
- Multiple engagement with service delivery with repeated unsuccessful outcomes despite allocation of resources.

